

### Mental Health Partnership Board

# **Minutes**Wednesday 17 July 2013

Members in attendance:	
Kurt Moxley	Senior Joint Commissioner - Mental Health,
	Chiltern CCG, Aylesbury Vale CCG and
	Buckinghamshire County Council
Stephen Archibald	Carers Bucks
Pat Milner	Adult and Mental Health Resource and
	Commissioning
Others in attendance	
Maureen Keyworth	
Debi Game	Bucks SUCO

No	Item	
1	Apologies for Absence/Changes in Membership	
	Apologies were received from Rob-Michael Phillips, Neil Oldfield, Daniel Herbert and Jacci Fowler.	
2	Minutes	
	The minutes of the meeting held on 15 May 2013 were agreed as a correct record.	
3	Local Authority Trading Company	
	Mike Walsh was welcomed to the meeting and gave a presentation on the Local Authority Trading Company. He referred to the changes in Social Care to personalised and self-directed support. There is a legal issue in that neither those having direct payments or self funders are able to buy services from the County Council. There is a need to find a way to overcome this. in 2012 a soft market test was undertaken in relation to some services, which received a muted response. Ernst & Young was asked to carry out an options appraisal the outcome of which was the suggestion to set up a Local Authority Trading Company (LATC). This is in	

line with national policy for County Councils to be commissioners of services and not providers. The following services will be part of the LATC and form the basis for the new company at a total cost of £8m:

- Day Opportunities Services, including OPMH Day Services
- Respite (Seeleys House)
- Laundry Service
- The new Reablement Service

This way forward was also in line with the Council's need for financial savings outlined in their medium term plan and Cabinet agreed to implement this from 1 October.

The County Council is the 100% shareholder in the LATC but the company is independent of the Council. Services can be sold to those with private income and services can also be sold to other authorities. However, any services have to be part of what the County Council would normally provide.

It was noted that service providers are often the subject of savings and the LATC will stop those cuts continuing and also achieve sustainability. It can compete for business or take on new services and service users. Savings will be achieved but there would be no reduction in the amount or quality of service.

One benefit to the Council might be achieving a dividend from any profit. The Business Plan is based on gaining additional work and income from other services, whilst having a contract with the County Council. There would be no change in what people are already getting, i.e. it will be the same staff providing the same service.

With regard to staffing, 280 staff will be transferring and will be TUPE'd across on the same terms and conditions. The formal consultation is under way and staff have been talking to service users and carers about the changeover. Communication will take place with all stakeholders and a letter will be sent out explaining all the changes.

There was a need to look at how service users and carers can take part in governance of the LATC and Mike Walsh asked for members' comments/views about how they can play a role in this and influence the work.

A Board of Directors will be set up comprising, Chairman, Managing Director and Finance Director, as well as three non-Executive Directors. This may grow over time. Non-executive directors will be non-remunerative and only the Chairman will be paid. A Scrutiny Liaison Group will be looking at how providers will be performing against their contracts and will be performance managed by the Council. A Scrutiny Liaison Group will be looking at how the LATC will be performing against their contract. They were looking at how to engage with service users and carers in terms of governance.

All those involved were working to ensure all tasks were completed for Buckinghamshire Care Limited to 'go live' on 1 October.

Mike Walsh emphasised that this was not a cost saving exercise, but about sustainability and greater scrutiny than currently.

Examples of LATC's were also provided in the presentation.

In discussion the following was noted:

- It was hoped there would be savings of approximately £1.5m part of which was dependent on generating new income and efficiencies.
- Scrutiny of the LATC will be greater and quarterly meetings would be held with the Stakeholders Scrutiny Group. The need for monitoring and management needed to be clear
- The independence allows the opportunity to sell services to those on direct payments and private funders, as well as bid for work from other authorities, including Health Trusts.
- Efficiencies will drive down central costs and make the LATC more competitive.
- It will be a more adaptable and flexible service, responding to customer needs. Rather
  than looking at the global cost, there will be a focus on individual person's needs and it
  would be priced in that way. Concern was expressed that price will the service may
  cost more. The cost per hours could be high and the service could be undercut.
- There were concerns regarding competition, and the possibility of the LATC favouring Council services and others being crowded out. Mike Walsh said this had not happened elsewhere.

With regard to the communications strategy during the changeover, it was noted that staff would be talking to service users and carers to reassure them that it would be only a change in management and they should not notice any other difference. Any changes would be gradual if they occur. This was not a cost saving exercise, it was about sustainability and not loss of service.

## 4 Buckinghamshire Mental Health Joint NHS and Social Care Integrated Plan 2013-15

At the last meeting, it was agreed that the Integrated Plan would be brokown into its objectives and one section would be discussed at each meeting.

#### **Community Engagement**

The Chairman welcomed to the meeting Simon Garwood, Community Links Officer.

Prevention Matters is a partnership programme between BCC, NHS, District Councils and the voluntary sector, funded by NHS and BCC.

Simon gave a presentation on the role of the Community Links Officers, which included:

- The main drivers for the model. These were an ageing population, reduced budgets from central government and changes to the social fabric of communities.
- It aims to support vulnerable adults. Whilst the primary cohort will be supporting those people with medium to high needs who are not currently eligible for adult social care with low level support to help them maintain their independence, there is a secondary group made up of (a) those with lower needs and (b) those with higher needs already in receipt of care who may be able to regain their independence with a little bit of extra help.
- Key areas for maximum impact will be reducing social isolation, promoting volunteering and good neighbourliness and expanding informal services that provide low level support.
- The key principles behind the work: Intelligence, bridging, connecting, maximising existing resources and motivating and enabling.
- How the Community Links Officer work: Mobile and flexible in the community linking with the voluntary and community sector, district councils and community leaders.

The CLO will work in the community with existing volunteer groups, as well as recruiting new volunteers. It was suggested that this could be difficult because people are now working longer. Young people as volunteers was also raised and Simon said he has previously worked on intergenerational projects and there could be benefits.

Steven Archibald referred to the role of the Community Practice Worker, who can refer vulnerable people and the need for GPs to be aware of them. Community Practice Workers were attached to GP surgeries and will play a role in placing people with services, who may need support in becoming less marginalised and eventually needing more intense support. The CLO can work with the CPW by putting them in touch with other groups. Steven said the job of the CLO was more challenging in making this happen. Simon said there were groups of people in the community who were not recognised but had a great role to play.

With regard to providing information to the CPWs about their area Simon said he planned to meet with the CPWs in his area on a fortnightly basis to provide and receive updates. The CPWs will be visiting vulnerable people in their homes, working with them for a period of time, until they were successfully engaged in the community. Currently, across the County, there were 7 CLOs and 14 CPWs. They are allocated to CCG locality areas and linked with GP surgeries. In Simon's Area in North Bucks there are seven surgeries, covered by two CPWs. Simon agreed to send a list of CPWs for information. Most referrals would come from GP practices but anyone can refer people to the service. The Chairman asked whether this work was linked to the work by Ojalae Jenkins on the Dementia Pathway. Steve Archibald said the CPW would be supportive in relation to low level mental health and low level depression. All agreed on the need to link together any work in this area and Simon said this was part of his role. Pat Milner said that this was also linked to Diana Fentiman's work.

#### Action: Simon Garwood to provide a list of Community Practice Workers

Simon said existing lunch clubs and social activities needed to be supported in relation to ensuring there were enough volunteers. However, community transport was an issue. There are approximately 100 community car schemes in Buckinghamshire but many people did not know about them.

It was noted that all volunteer groups can register on Bucks Connect and the CLO is responsible for keeping the information up to date, although it would be better if the organisations themselves can put their own information on initially as they can then be responsible for keeping it up to date. Steven Archibald said many organisations found it difficult to put their main information on the system because it did not appear to be user friendly and unless it was regularly updated it would not work well. He said Chiltern and Aylesbury Vale CAB received lottery money to provide a database of local services and suggested that there could be collaboration with them.

It was agreed that Payment by Results and Children and Young People objectives wold be discussed at the next meeting.

#### 5 | Executive Partnership Board Update

The minutes from the last meeting of the EPB were not yet available.

#### 6 Update on Priorities for the Partnership Board

Debi Game referred to the workshop being co-ordinated by herself and Rob Michael Phillips and Kurt Moxley had agreed to provide funding to support the event.

**Action: Kurt Moxley** 

In further discussion members agreed on the need to engage more with younger people and how this could be done on a flexible basis. Also noted was the perception of schizophrenia versus bi polar disorder and the sensitivities of the police in dealing with this issue. It was agreed that prevention work would help to keep people well.

Pat Milner informed members that Oxfordshire was co-ordinating two workshops on the Third Sector and one would be held in Buckinghamshire on 2 September. Rob Michael Phillips wold be attending and it was suggested that Debi Game also be invited.

#### **Any Other Business**

The Chairman asked for an update on the election process and it was noted that once the board membership had grown sufficiently the process would be put in place.

#### 7 Dates of Next and Future Meetings

The next meeting of the Mental Health Partnership Board will be held on Wednesday 18 September 2013 at 2.30pm in Mezzanine Room 1

Dates of Future Meetings (all commence at 2.30pm and will be held in Mezzanine Room 1)
20 November

Chairman